

Report to the Chairman, Committee on Education and the Workforce, House of Representatives

October 2003

PUBLIC SCHOOLS

Comparison of Achievement Results for Students Attending Privately Managed and Traditional Schools in Six Cities



This document is available at: http://www.asu.edu/educ/epsl/EPRU/documents/EPRU-0310-45-OWI.pdf



Highlights of GAO-04-62, a report to the Chairman, Committee on Education and the Workforce, House of Representatives

Why GAO Did This Study

Over the last decade, a series of educational reforms have increased opportunities for private companies to play a role in public education. For instance, school districts have sometimes looked to private companies to manage poorly performing schools. The accountability provisions of the No Child Left Behind Act of 2001 may further increase such arrangements because schools that continuously fail to make adequate progress toward meeting state goals are eventually subject to fundamental restructuring by the state, which may include turning the operation of the school over to a private company.

GAO determined the prevalence of privately managed public schools and what could be learned about student achievement in these schools from publicly available sources. To do so, GAO examined existing data on the number and location of privately managed schools and reviewed a variety of reports on student achievement. In addition, GAO compared standardized test scores of students attending privately managed public schools with scores of students attending similar traditional public schools. GAO identified privately managed schools that had been in operation for four years or more in 6 large cities and matched these schools with a group of traditional schools serving similar students. GAO then analyzed student scores on state reading and math tests at selected grade levels, controlling for differences in student populations.

www.gao.gov/cgi-bin/getrpt?GAO-04-62.

To view the full product, including the scope and methodology, click on the link above. For more information, contact Marnie Shaul at (202) 512-7215 or shaulm@gao.gov.

PUBLIC SCHOOLS

Comparison of Achievement Results for Students Attending Privately Managed and Traditional Schools In Six Cities

What GAO Found

The number of public schools managed by private companies has tripled in the last 5 years according to data compiled by university researchers, although such schools comprise less than 0.5 percent of all public schools. In the 2002-03 school year, nearly 50 private companies managed over 400 public schools nationwide. These companies managed schools in 25 states and the District of Columbia, with about one-half of the schools located in Arizona and Michigan. Information on student achievement at these schools was available in the form of state- or district-issued school report cards and annual reports issued by the management companies. Although these reports provided valuable descriptive information, they were generally not designed to answer research questions about the relative effectiveness of privately managed schools compared with traditional schools in raising student achievement. Consequently, GAO conducted test score analyses that provide further insight into student achievement in these schools.



Location of Public Schools Operated by Private Management Companies in School Year 2002-03

Sources: GAO analysis of Arizona State University data; copyright © Corel Corp. All rights reserved (map).

GAO's analyses of student test scores in 6 cities yielded mixed results. Scores for 5th grade students in Denver and San Francisco were significantly higher in both reading and math in two privately managed schools when compared with traditional schools serving similar students. However, 4th grade scores in reading and math were significantly lower in a privately managed public school in Cleveland, as were 5th grade scores in two privately managed schools in St. Paul. In Detroit, where eight privately managed schools were studied, reading and math scores of 5th graders in privately managed schools were generally lower. In Phoenix, GAO found no significant differences. GAO's results are limited to the schools and grade levels examined and may not be indicative of performance at other schools.

> 20 and < 60 schools

> 80 schools

Contents

Letter		1
	Results in Brief	3
	Background	4
	Number of Schools Managed by Education Management	
	Companies Is Increasing; Descriptive Information on	-
	Achievement Widely Available	7
	No Consistent Pattern of Differences in Scores on State Tests Found between Public Schools Managed by Private Companies	
	and Comparable, Traditional Elementary Schools	17
	Concluding Observations	30
	Agency Comments	31
Appendix I	Scope and Methodology	33
	Scope and School Selection	33
	Measures and Analytic Methods	36
	Limitations of the Analysis	39
Appendix II	Tables of Regression Results for Differences in	
	Student Achievement Scores on State Assessments	41
Appendix III	Characteristics of Privately Managed Schools and	
	Comparable Traditional Public Schools in Detroit	54
Appendix IV	GAO Contacts and Staff Acknowledgments	55
••	GAO Contacts	55
	Acknowledgments	55 55
Related GAO Products		56
Tables		

Table 1: State Assessment Schedules and Tests of Reading and	
Mathematics through Fifth Grade in Six Cities in School	
Year 2001-02	6
Table 2: School Characteristics of the Privately Managed Schools	
and Comparison Schools in Denver and San Francisco	18

Table 3: School Characteristics of the Privately Managed Schools	
and Comparison Schools in Cleveland and St. Paul	23
Table 4: School Characteristics of the Privately Managed School	
and Comparison Schools in Phoenix	29
Table 5: Regression Results for Differences in Student	
Performance on State Assessments at the Privately	
Managed and Comparison Schools in Denver	42
Table 6: Regression Results for Differences in Student	
Performance on State Assessments at the Privately	
Managed and Comparison Schools in San Francisco	43
Table 7: Regression Results for Differences in Student	
Performance on State Assessments at the Privately	
Managed and Comparison Schools in Cleveland	44
Table 8: Regression Results for Differences in Student	
Performance on State Assessments at the Privately	
Managed School and Comparison Schools in St. Paul	
(School A Comparison)	45
Table 9: Regression Results for Differences in Student	
Performance on State Assessments at the Privately	
Managed School and Comparison Schools in St. Paul	
(School B Comparison)	46
Table 10: Regression Results for Differences in Student	
Performance on State Assessments at the Privately	
Managed and Comparison Schools in Phoenix	47
Table 11: Regression Results for Differences in Student	
Performance on State Reading Assessment at the Privately	
Managed and Comparison Schools in Detroit	48
Table 12: Regression Results for Differences in Student	
Performance on State Math Assessment at the Privately	
Managed and Comparison Schools in Detroit	51

Figures

Figure 1: Number of Public Schools Managed by Private	
Companies from School Year 1998-99 through 2002-03	8
Figure 2: Location of Public Schools Operated by Private	
Management Companies in School Year 2002-03 and	
Annual Number of States with Such Schools Since 1998-99	9
Figure 3: Number of Educational Management Companies from	
School Year 1998-99 through 2002-03	10
Figure 4: Test Score Section of a Report Card for a Hypothetical	
School in Colorado for School Year 2002-03	13

Abbreviations

NCLBA	No Child Left Behind Act of 2001
LEP	limited English proficiency
OLS	ordinary least squares

This is a work of the U.S. government and is not subject to copyright protection in the United States. It may be reproduced and distributed in its entirety without further permission from GAO. However, because this work may contain copyrighted images or other material, permission from the copyright holder may be necessary if you wish to reproduce this material separately.



United States General Accounting Office Washington, DC 20548

October 29, 2003

The Honorable John A. Boehner Chairman Committee on Education and the Workforce House of Representatives

Dear Mr. Chairman:

In the last decade, reports of failing schools and low student achievement have given rise to a variety of educational reforms that have expanded opportunities for private companies to play a role in public education. In some cases, school districts have looked to private companies to manage poorly performing schools with the expectation of improving scores on state achievement tests. The accountability requirements of the No Child Left Behind Act (NCLBA) of 2001 may further increase such arrangements because schools that continuously fail to make adequate yearly progress toward meeting state proficiency goals may be eventually subject to fundamental restructuring by the state, including turning the operation of the school over to a private management company.¹

As the role of private companies in the management of public schools has developed, interest in students' academic performance at these schools has grown. In light of the expanding role for private companies in public education, we agreed with your office to determine the prevalence of public schools managed by private companies and to report on what can be learned about student achievement in these schools from publicly available information sources. In addition, we agreed to compare student achievement in elementary schools operated by private companies in large urban areas with student achievement in similar traditional elementary schools.

To determine the prevalence of privately managed schools, we obtained information from research organizations on the number and location of public schools that have both instructional and noninstructional services provided by private companies. We relied primarily on a 2002-03 annual report compiled by Arizona State University that tracks nationwide growth

¹Public Law 107-110, Jan. 8, 2002.

of for-profit educational management companies, the only such report of its kind we found.² We selectively verified data in that report with information compiled by the National Center for Education Statistics, the Center for Education Reform, the National Association of Charter School Authorizers, and university researchers in Michigan and New Jersey. To locate publicly available information on student achievement in privately managed schools, we examined a variety of Internet Web sites, including state, district, and the larger private management company sites. We also reviewed studies conducted by the companies and by other researchers, as well as performance reports issued by state and district school officials to learn what has been reported about achievement at these schools.

To compare student achievement in public elementary schools operated by private companies with that at similar traditional schools, we analyzed individual student performance in specific grades on mandatory state tests of reading and mathematics. We identified 14 public elementary schools in larger urban areas across the country that had been continuously managed by private companies since the 1998-99 school year. These schools, managed by six private companies, were located in six cities: Cleveland, Ohio; Denver, Colorado; Detroit, Michigan; Phoenix, Arizona; St. Paul, Minnesota; and San Francisco, California. We matched each of the 14 schools with a set of 2 or more traditional public schools in the same city that were similar in terms of grade span, enrollment, student race and ethnicity, and the percentage of students with limited-English proficiency, disabilities, and eligibility for the federally subsidized free and reducedprice school lunch program. (See app. I for details on the procedures used to match schools.) Using test scores for the school years 2000-01 and 2001-02, we compared student scores in reading and math at one grade level in each of the 14 privately managed schools with scores of students in the same grade at the set of similar traditional schools. We also analyzed changes in individual students' test scores over time in the three cities where such data were available-Denver, Phoenix, and San Francisco.

Our analyses controlled for differences in characteristics of students attending the privately managed and traditional schools by using demographic characteristics—such as those used in selecting similar

²Arizona State University researchers at the Education Policy Studies Laboratory compile annual data on the number of companies and their schools by school type, grade level, size of enrollment, year opened, and location. See Alex Molnar, Glen Wilson, and Daniel Allen, *Profiles of For-Profit Education Management Companies 2002-2003*, (Tempe: Arizona State University, Jan. 2003).

traditional schools—and student mobility to the extent that these data were available for individual students. We use the word significant—as in significantly higher or lower—throughout this report to mean statistical significance at a 95-percent confidence level, not to refer to the importance of the difference. Our study is constrained to varying degrees by incomplete data for some locations and by the lack of information on the reasons that individual students enrolled in these schools. In addition, our findings about student performance are limited to the particular grades in the privately managed and traditional schools we studied and may not be indicative of other grades or schools. For this reason, we do not identify the specific schools or the associated management companies in our study by name. A detailed explanation of our methodology, study limitations, and data verification procedures are found in appendix I. We conducted our work from January to October 2003 in accordance with generally accepted government auditing standards.

Results in Brief

The number of public schools managed by private companies has tripled in the last 5 years, according to data compiled by university researchers. Nevertheless, only slightly more than 400 public schools were privately managed in the 2002-03 school year, considerably less than 1 percent of all public schools. Managed by 47 private companies, these schools were located in 25 states and the District of Columbia, with about one-half located in Arizona and Michigan. Descriptive information about achievement at individual schools was widely available in the form of school report cards that identified the proficiency levels or achievement scores of students tested in the current year, relative to state standards and state or district averages. Three company reports presented information on changes in achievement over time for all their schools in one or more states. While providing useful information on student achievement, these reports were generally not designed to answer research questions about the relative effectiveness of privately managed schools compared with traditional schools.

Our analyses of scores on state reading and mathematics tests in selected grades did not show a consistent pattern of superior student performance between schools managed by private companies and demographically similar traditional public schools in six cities. In two cities, Denver and San Francisco, students at the privately managed schools had on average significantly higher reading and mathematics scores than students at similar traditional public schools. Students at these privately managed schools also demonstrated greater academic gains over multiple years. However, in two other cities, Cleveland and St. Paul, student scores in reading and math were significantly lower in schools managed by private companies compared with similar traditional schools. In Detroit, results were somewhat mixed, although scores tended to be lower in the privately managed schools— reading scores were lower in 6 of the 8 privately managed schools and math scores were lower in 7 of the 8 privately managed schools, compared with similar traditional schools. In Phoenix, there were no significant differences in either reading or math between students at the two types of schools. Our results are limited to the schools and grade levels examined and may not be indicative of performance at other schools.

Background

The role of for-profit private companies in managing public schools is a fairly recent phenomenon. Until the early 1990's, school districts contracted with private companies largely to provide noninstructional services, such as transportation, building maintenance, or school lunches. By the 1994-95 school year, however, the role of private companies had expanded to include instructional services in four school districts, as we reported in a 1996 GAO study.³ These early decisions by school districts to contract with private companies often followed years of frustration with low student achievement in these schools. Since that time, the growth of private for-profit educational management companies has been aided by financial support from the business community and by the opportunities states have offered for greater flexibility in the provision of education services.

Private for-profit management companies supply a wide array of educational and management services that may include providing the curriculum, educational materials, and key staff as well as payroll processing, busing, and building maintenance. The range and type of services vary by company, and to some extent by school within the company, as some companies have adapted their educational programs to the needs and interests of local areas. According to a study of for-profit educational management companies by Arizona State University, threequarters of schools operated by private for-profit management companies in school year 2002-03 served elementary grade students in kindergarten through fifth grade and in some cases continued to serve students in higher grades. The size of schools operated by private management

³See U.S. General Accounting Office, *Private Management of Public Schools: Early Experiences in Four School Districts*, GAO/HEHS-96-3 (Washington, D.C.: Apr. 19, 1996).

companies varied from an enrollment of fewer than 100 students to more than 1,000 students, but averaged about 450. Several of the major companies reportedly served a predominantly low-income, urban, and minority student population.

Private companies operate both traditional public schools and public charter schools. Some states or districts contract with companies to manage traditional public schools—often poorly performing public schools. These schools are generally subject to the same set of requirements that govern traditional schools within the district. More commonly, companies manage charter schools —public schools that operate under agreements that exempt them from some state and district regulations but hold them accountable for improving pupil outcomes. Enrollment in charter schools generally is not limited to defined neighborhoods, but may draw from larger geographic areas than is the case for most traditional schools and must be open to all, without discrimination, up to enrollment limits. Like traditional public schools, charter schools receive public funds and may not charge tuition for regular school programs and services, but may charge for before- and after-school services, extended day kindergarten, or pre-kindergarten classes.

Public schools operated by private management companies, both traditional and charter, are subject to requirements of the NCLBA, including expanded testing requirements. Under this law, states must establish standards for student achievement and goals for schools' performance. Results must be measured every year by testing all students in each of elementary grades three through five and middle school grades six through eight, starting in school year 2005-06,⁴ and by assessing how schools have progressed in terms of improving the performance of their students. Information from these tests must be made available in annual reports that include the performance of specific student subgroups, as defined by certain demographic and other characteristics. During the school years covered in our study, states were only required to test students in one elementary, one middle school, and one high school grade. Table 1 identifies the different state testing schedules and instruments for the elementary grades in school year 2001-2002 in the cities where we made test score comparisons.

⁴This requirement takes effect as long as specified amounts of federal funding are provided for test administration. For more on this subject, see U.S. General Accounting Office, *Title I: Characteristics of Tests Will Influence Expenses; Information Sharing May Help States Realize Efficiencies*, GAO-03-389 (Washington, D.C.: May 8, 2003).

Elementary grades tested	State test administered		
2 – 5	Stanford Achievement Test, 9th Edition		
2 – 5	Stanford Achievement Test, 9th Edition		
3 – 5ª	Colorado Student Assessment Program		
4	Michigan Educational Assessment Program		
3 & 5	Minnesota Comprehensive Assessments		
4	Ohio Proficiency Test		
	grades tested 2-5 2-5 3-5ª 4 3 & 5		

Table 1: State Assessment Schedules and Tests of Reading and Mathematics through Fifth Grade in Six Cities in School Year 2001-02

Source: State education departments of the states shown.

^aReading was tested in all three grades, but mathematics was tested only in fifth grade.

Infrequent state testing is one of several factors that have hampered efforts to evaluate the impact of privately managed public schools on student achievement. To assess the impact of school management, researchers must isolate the effects of private management from the effects of other factors that could influence students' test scores, such as school resources or student ability. Ideally, this would be accomplished by randomly assigning students to either a privately managed school or a traditionally managed school, resulting in two groups of students generally equivalent except for the type of school assigned. However, random assignment is rarely practical, and researchers usually employ less scientifically rigorous methods to find a generally equivalent comparison group. For instance, in some cases, schools may be matched on schoolwide student demographic characteristics such as race or socioeconomic status. When such characteristics can be obtained for individual students in the study, validity is improved. In addition, validity is further improved when the progress of students can be followed over several years. However, if the data on individual student characteristics are unreliable or unavailable, as has often been the case, researchers experience difficulties developing valid comparison groups. Similarly, if individual test scores are available only for one grade rather than successive grades, researchers cannot reliably track the progress of student groups over time and compare the gains made by the two groups. In our 2002 report that examined research on schools managed by some of the largest education management companies, we found that insufficient

rigorous research existed to clearly address the question of their impact on student achievement.⁵ Part of the reason that so few rigorous studies are available may stem from the difficulties inherent in this research.

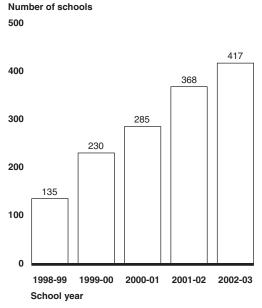
Number of Schools Managed by Education Management Companies Is Increasing; Descriptive Information on Achievement Widely Available	Although the number of public schools operated by private, for-profit management companies has risen rapidly in recent years, these schools still comprise a very small proportion of all public schools nationwide. Largely charter schools, the 417 privately managed schools were located in 25 states and the District of Columbia in school year 2002-03, with about one-half in Arizona and Michigan. These schools were operated by 47 private management companies. Descriptive information about achievement in these schools was widely available in the form of individual school report cards that often provided comparisons with state or district averages, but often not with similar traditional schools. Three management company reports summarized achievement gains over time for all their schools in one or more states, using various methodologies to illustrate student performance. School and company reports provided useful information on student achievement, but generally were not designed to answer research questions about the effectiveness of privately managed schools compared with traditional schools.
While Numbers Are Increasing, the Percentage of Public Schools Managed by Private Companies Remains Small	In school year 2002-03, at least 417 public schools were operated by private for-profit management companies, according to Arizona State University researchers. ⁶ This figure was three times greater than the number of schools operated by private management companies just 4 years earlier, when there were only 135 schools, as shown in figure 1. Over three-quarters of the 417 schools were charter schools, and they comprised about 12 percent of charter schools nationwide. Despite the sharp rise in the number of public schools operated by management companies, they represented a small proportion of all charter and

⁵See U.S. General Accounting Office, *Public Schools: Insufficient Research to Determine Effectiveness of Selected Private Education Companies*, GAO-03-11 (Washington, D.C.: Oct. 29, 2002).

⁶Arizona State University researchers list only schools operated by management companies that the researchers can positively identify as for-profits, but additional schools and companies may exist that the researchers cannot positively identify. The researchers count as a single school the grades in one or more buildings that are under the supervision of a single principal.

traditional schools in 2002-03. About one-half of 1 percent of all schools nationwide were privately managed schools.

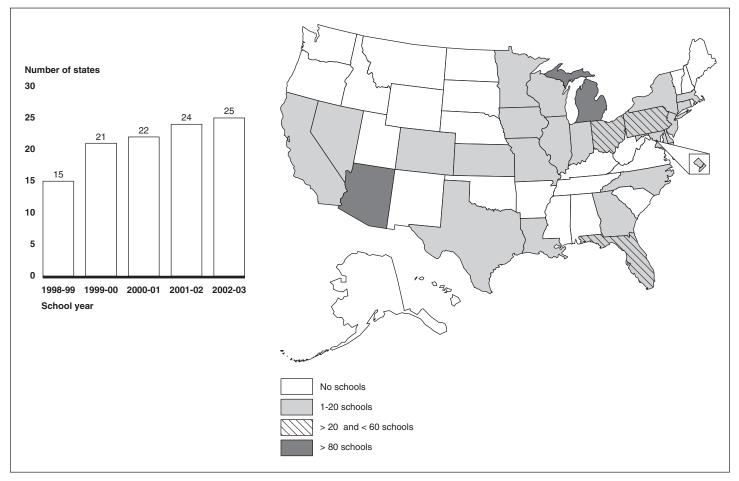
Figure 1: Number of Public Schools Managed by Private Companies from School Year 1998-99 through 2002-03





Over the same 5 years, public schools operated by private management companies have also become more geographically widespread, according to data from the Arizona State University study. Figure 2 shows that in school year 1998-99, private management companies operated public schools in 15 states. By school year 2002-03, the companies had schools in 25 states and the District of Columbia, with about 48 percent of the privately managed schools in Arizona and Michigan. Florida, Ohio, and Pennsylvania also had large numbers of schools as indicated by the map in figure 2, which shows the location of public schools operated by private management companies in school year 2002-03.

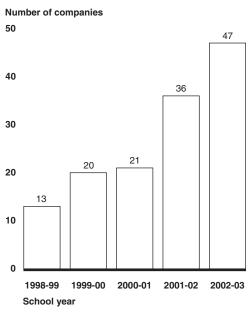
Figure 2: Location of Public Schools Operated by Private Management Companies in School Year 2002-03 and Annual Number of States with Such Schools Since 1998-99



Sources: GAO analysis of Arizona State University data; copyright © Corel Corp. All rights reserved (map).

The number of private management companies identified by the Arizona State University researchers also increased over the same period, but the companies varied greatly in terms of the number of schools they operated. As shown in figure 3, the number of companies increased from 13 in school year 1998-99 to 47 in school year 2002-03. Most of these companies were founded in the decade of the 1990's, but since their founding, some companies have been consolidated or have gone out of business and have been succeeded by newly formed companies. In school year 2002-03, most of the companies were small, operating 15 or fewer schools each. Five medium-sized companies—Chancellor Beacon Academies; The Leona Group; Mosaica Education, Inc.; National Heritage Academies; and White Hat Management—operated from 21 to 44 schools each. The single largest company, Edison Schools, operated 116 schools.

Figure 3: Number of Educational Management Companies from School Year 1998-99 through 2002-03



Source: GAO graphic of Arizona State University data.

According to the Arizona Sate University report, 43 of the 47 companies operating in school year 2002-03 managed only charter schools.⁷ Charter schools have greater autonomy and decision-making ability in such areas as purchasing and hiring compared with traditional schools that are generally subject to district requirements, including labor agreements. Arizona researchers noted that state charter school laws have provided opportunities for private management that were not present earlier, and Western Michigan University researchers indicated that the growth of private educational management companies occurred soon after charter schools reforms were enacted in that state. They explained that some charter holders started their own private management companies and other charter holders sought the acumen and financial resources of management companies already established in the business.⁸

Individual School Reports Describe Achievement Levels, and Some Company Reports Describe Gains Compared to State or District Averages Two kinds of reports available to the public —school reports and company reports — described student achievement at privately managed schools relative to national, state, or district averages in school year 2002-03. Referred to as school report cards, the detailed individual school reports generally provided a snapshot of how well students attending the school did in meeting state achievement standards for the year. These report cards were issued by states, school districts, and by some of the larger companies, like the Leona Group for its schools in Michigan.⁹ Often available through the Internet, the report cards for individual schools generally described results of state tests in terms of the proficiency levels or achievement scores for the school overall, by grade level, subject matter, or in some cases, minority group or other subgroup.¹⁰ Some report cards also provided historical information on the school's performance over several preceding years. School characteristics, such as the size, demographics, staffing, and finances, were included in many cases along with the proficiency levels or achievement scores. Figure 4 is an example

⁷Most of the schools managed by two of the other companies were charter schools, but less than one-third of the schools operated by Edison Schools and Victory Schools, Inc., were charter schools.

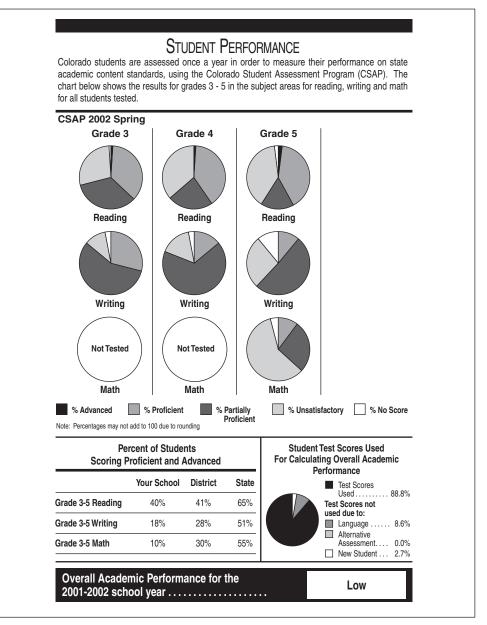
⁸See Jerry Horn and Gary Miron, *An Evaluation of the Michigan Charter School Initiative: Performance, Accountability, and Impact,* (Western Michigan University: July 2000).

⁹Individual school reports are also available from GreatSchools.net and from Standard & Poors for a limited number of schools.

¹⁰NCLBA requires that report cards issued by states and districts include this information, but scores for very small subgroups may be withheld to protect the privacy of individual students whose scores might otherwise be inferred.

of the test score section of Colorado's school report card for a hypothetical school.

Figure 4: Test Score Section of a Report Card for a Hypothetical School in Colorado for School Year 2001-02



Source: GAO composite developed from Colorado's Department of Education's Web site www.state.co.us/schools.

Note: The Colorado school report cards include an explanation of the factors used to develop the school's overall academic performance in this section.

As in Colorado, many school report cards compared results to the average in the state or school district, which allowed parents to see how well their children's school was doing-not just in relation to state standards but also in relation to the performance of all other public schools in the state or district. However, these report cards were primarily designed to provide descriptive information for parents and to give an indication of school performance, not to evaluate the relative effectiveness of one school versus another. Report cards usually did not directly compare the performance of one school against other similar schools, and when they did, the comparison schools selected were, by necessity, matched at the school level, rather than the individual student level.¹¹ Thus, differences in school performance at any particular grade might be due to differences in the students in that grade, as the reports released by the Leona Group warned, rather than due to factors related to the management or educational strategies of the school. For this reason, report cards, while useful to parents, are not the best source of information if the goal is to evaluate the effectiveness of one school compared with another.

Company reports, a second source of school performance information, tended to provide a summary of how well students at all the company's schools in one or more states were doing over a period of several years. Generally available through the Internet, reports from three companies— Mosaica Education, Inc.; the National Heritage Academies; and Edison Schools – emphasized broad patterns, such as gains in achievement test scores or proficiency levels that were averaged across schools, grades, and subjects tested. Our descriptions of the companies' findings are based on their public reports and not on our independent review of their methodologies or conclusions.

Both the Mosaica and National Heritage Academies reports compared student performance to national norms or state averages. The Mosaica Education, Inc., report summarized student gains on tests administered from the fall of school year 1999-2000 through the spring of 2001-02 at its

¹¹California compares each individual school's rating with the ratings for a set of 100 other schools matched on certain demographic and other characteristics. The comparison schools selected by the state are not required to be within the same geographic area, so that, for example, a school in San Francisco might be matched with a school in San Diego. Colorado compares each individual school's rating with those of other schools in the neighborhood that are selected for their geographic proximity rather than specially matched for demographic and other characteristics.

18 schools in 5 states and the District of Columbia.¹² According to the report, there was sustained growth in average achievement scores over time, with an increase in the proportion of Mosaica students scoring as well or better than the average student on a nationally normed test and a commensurate decrease in the proportion scoring at or below the 25th percentile. On the basis of these test results, the report stated that about a third of Mosaica's students ranked in the top one-half of the nation's students in school year 2001-02.

The National Heritage Academies report used individual student performance on the state's achievement tests to compare two groups of students attending the company's 22 schools in Michigan in school year 2000-01—veteran students who took the test at least 2 years after they applied to the school and newcomers who took the test less than 2 years after they applied.¹³ The study found a relationship between time associated with the company's schools and higher performance, with veteran students outperforming newcomers across all subjects and grades tested and also outperforming state averages on 8 out of 10 tests. The report cautioned, however, that such evidence is not proof of causation and that some other factors not accounted for in the study might be responsible for the results.

The Mosaica and National Heritage Academies reports both provided a broad view of overall company performance that, along with school report cards, could give parents more information on which to base their decisions about their children's schooling. However, like school report cards, these two company studies were not designed to more directly assess school effectiveness. Neither company report included comparisons with students at similar traditional schools or addressed the question of whether the patterns of achievement that they identified might also be found in other schools as well.

¹²See R. William Cash, *Mosaica Education Annual Report: Testing Results 1998-2002* (WestEd: Nov. 2002).

¹³See Gary Wolfram, PhD, *Making the (Better) Grade: A Detailed Statistical Analysis of the Effect of National Heritage Academies on Student MEAP Scores*, undated, www.heritageacademies.com/hillsdale.pdf, (downloaded June 30, 2003). Because enrollment dates were not available, application dates were used as a proxy for enrollment. Furthermore, because raw scores were not available, the analysis was based on the proficiency levels attained, ranging from 2 possible levels on the writing tests to 4 possible levels on the social studies tests. Other than gender, demographic data also were not available.

Edison's annual report for 2001-02 used a methodology that went further toward assessing school effectiveness than other company reports we examined.¹⁴ In addition to providing a summary of how well its students were doing over time. Edison compared some of its schools with traditional schools. Generally, the report summarized trends in performance at 94 of Edison's 112 school sites in multiple states over several years, compared to state and district averages.¹⁵ According to the report, most schools had low levels of achievement at the time Edison assumed management, but achievement levels subsequently increased at most of its school sites. Trends were also provided for several subsets of its schools, including a comparison of 66 of the 94 Edison schools that could be matched with 1,102 traditional schools on two demographic variables. Traditional schools selected as matches were those considered similar in terms of the percentages of students who were African-American and/or Hispanic and who were eligible for the free and reducedprice school lunch program, an indicator of low income.¹⁶ Edison compared the average scores of students in Edison schools with average scores of students in the traditional schools and found that its schools averaged gains that were about 2 percentage points or 3 percentiles higher per year than those of traditional schools and that about 40 of its 66 schools outperformed the traditional schools.

However, the Edison analysis was limited by the fact that it was conducted using aggregated, school-level data and did not control for differences in the individual students being compared.¹⁷ Edison noted that it has taken steps to strengthen the way it evaluates the progress of its students and schools by commissioning a study by RAND, a nonprofit research organization that has evaluated educational reforms. The study began in

¹⁷An Edison official told GAO that the company did not have access to individual data on students at traditional public schools used for the comparison, so it was not able to conduct such an analysis.

¹⁴See Fifth Annual Report on School Performance: 2001-2002 (Edison: Feb. 2003).

¹⁵The report explains that 18 schools were excluded due to lack of data for two points in time. For the remaining 94 schools, trends were calculated from various beginning dates through 2001-02. The beginning dates varied by school, depending on when Edison assumed management, and ranged from school year 1995-1996 to school year 2000-01.

¹⁶For the comparison, all traditional schools in a district were considered similar and included if their enrollment was within 10 percentage points of the Edison school on both student characteristics. If no traditional schools were that close, then they were considered similar and included if their enrollment was within 10 percentage points on one characteristic and 30 percentage points on the other characteristic.

	2000 and is scheduled for release in the summer of 2004. Where possible, RAND plans to compare the scores of individual Edison students to those of traditional public school students with similar characteristics.
No Consistent Pattern of Differences in Scores on State Tests Found between Public Schools Managed by Private Companies and Comparable, Traditional Elementary Schools	Differences in student performance on state assessments between privately managed public schools and comparable, traditional public schools varied by metropolitan areas for the grade levels in our study. ¹⁸ Average student scores were significantly higher in both reading and math for fifth graders in 2 privately managed schools, 1 in Denver and 1 in San Francisco, compared with similar traditional public schools, as were gains over time when we examined a previous year's scores for these students. However, fourth grade scores in the privately managed school in Cleveland and fifth grade scores at 2 privately managed schools in St. Paul were significantly lower compared with scores in the similar traditional schools. In Detroit, average fifth grade reading scores were significantly lower in 6 of the 8 privately managed schools, and math scores were lower in all but 1 privately managed school. No significant differences in reading or math scores were found between the privately managed school and comparison schools in Phoenix.
Scores on State Tests Were Higher in Privately Managed Schools in Denver and San Francisco	Average scores on state tests for fifth grade students attending privately managed schools in Denver and San Francisco were significantly higher compared with students attending similar, traditional public schools. Table 2 shows the characteristics used in matching privately managed and traditional schools in Denver and San Francisco and how the selected schools compared on these characteristics. ¹⁹ As shown, schools generally had high proportions of minority and low-income students (as measured by free/reduced-lunch program eligibility) and students with limited English proficiency (LEP). For our test score analyses, we were able to
	¹⁸ The word significant is used in this section to refer to statistical significance. Differences

¹⁸The word significant is used in this section to refer to statistical significance. Differences discussed are significant at the 95-percent confidence level using ordinary least squares regression models. Due to concerns about certain assumptions inherent in these models, we also ran models using robust estimation procedures to calculate standard errors. For all models, the robust procedures yielded almost identical results to those of the ordinary least squares squares. See appendix I for further details.

¹⁹For brevity, we show percent minority in this and similar tables. However, our matching process actually used various categories of race/ethnicity, depending on the data available for the site, rather than a single minority category. See appendix II for the exact categories used.

obtain data on characteristics shown in table 2 for individual students in our study, as well as data on student mobility.²⁰ We used these data in the test score analyses to further control for student differences in the grade level we studied. (See app. II, where tables 5 and 6 show detailed results of these analyses.)

Table 2: School Characteristics of the Privately Managed Schools and Comparison Schools in Denver and San Francisco

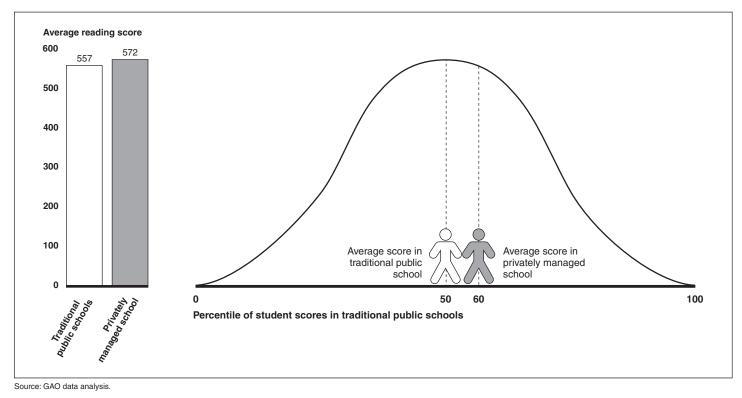
City	Privately managed/ traditional	Enrollment	Percent free and reduced lunch	Percent special education	Percent LEP	Percent minority
Denver	Privately managed	665	76	8	27	95
Denver	Traditional	645	77	4	40	95
Denver	Traditional	638	52	7	25	95
Denver	Traditional	403	80	8	52	96
Denver	Traditional	394	76	15	23	77
San Francisco	Privately managed	506	68	4	40	95
San Francisco	Traditional	474	96	9	51	97
San Francisco	Traditional	525	81	10	33	96

Source: Common Core of Data school year 2000-01 and school districts.

As shown in figure 5, in Denver the average reading score of 572 for fifth grade students in the privately managed public school is higher, compared with the average of 557 for students in similar traditional public schools. The average math score of 467 at the privately managed school is also higher than the 440 average score in the comparison traditional schools. For both reading and math, differences in scores remained significantly higher after we controlled for factors representing differences in the student populations.

²⁰In these analyses, a student is considered mobile if he or she did not attend the same school in the prior year.





Note: Percentiles are derived from analyses that control for differences in student characteristics.

Figure 5 also shows the difference in reading performance, controlling for other factors, between the typical student at the privately managed school and the average student at the same grade level in the similar traditional schools in Denver. The bell curve represents the distribution of combined student scores in the traditional schools, with the lighter figure representing the student scoring at about the 50th percentile. The shaded figure represents the average student from the privately managed school. Although this student's score is at about the 50th percentile in the privately managed school, the same score would place him or her at about the 60th percentile when compared against the scores of students in the traditional schools. The difference in math scores suggests a similar outcome—that is, the average student in the privately managed school

would score at about the 60th percentile in the comparison traditional schools. $^{\scriptscriptstyle 21}$

In San Francisco, fifth grade reading scores averaged 636 for students in the privately managed school and 627 for students in the comparison traditional schools. Performance in mathematics of 640 was also higher for fifth grade students at the privately managed school, compared with 623 for students in the similar traditional schools. (See fig. 6.) As in Denver, these differences were significant when controlling for other factors. This analysis suggests that an average student in the privately managed school would likely exceed about 60 percent of students in the traditional comparison schools in reading and about 65 percent of those students in math.

²¹See appendix I for a further discussion of this effect size illustration and additional analyses comparing the privately managed school in Denver with different groupings of the comparison traditional schools.

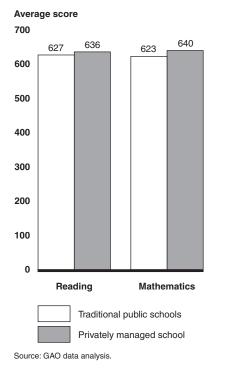


Figure 6: Fifth Grade Reading and Math Scores for the Privately Managed School and Comparison Schools in San Francisco on the Stanford-9 Achievement Test

In both Denver and San Francisco, we were able to examine student performance over time, and our findings of achievement over time were similar to the findings described above. Students attending the privately managed schools showed significantly greater gains over time than the students in the comparison traditional schools. Specifically, fifth-grader students in our study who had attended their privately managed schools since the third grade demonstrated significantly higher achievement gains between grades 3 and 5 than did such students in the traditional comparison schools.²²

²²Third grade scores were available only for reading in Denver; in San Francisco both reading and mathematics were examined.

Scores on State Tests Were Lower in Privately Managed Schools in Cleveland and St. Paul

Average scores on state tests for fourth grade students attending privately managed schools in Cleveland and fifth grade students attending privately managed schools in St. Paul were significantly lower compared with scores of students attending similar traditional public schools.²³ One privately managed school in Cleveland and 2 privately managed schools in St. Paul were examined, and as in Denver and San Francisco, the schools in our study from these cities were high minority and low-income schools. Table 3 shows the characteristics used to match schools in Cleveland and St. Paul and how the schools selected compared on these characteristics. For our test score analyses in Cleveland, we were able to obtain data on characteristics shown in table 3 for individual students in our study, as well as data on student mobility.²⁴ In St. Paul, we obtained data on all characteristics shown in table 3 for individual students, except special education.²⁵ In addition, we were able to obtain data on limited English proficiency. We used these data in the test score analyses for both cities to further control for student differences in the grade level we studied. (See app. II, where tables 7, 8, and 9 show detailed results of these analyses.)

²³See appendix I for a discussion of additional analyses comparing the privately managed school in Cleveland and St. Paul with different groupings of the comparison traditional schools.

²⁴In Cleveland, no students in our study were designated as limited in English proficiency.

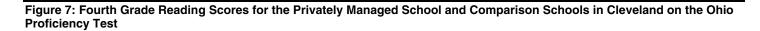
²⁵The special education data we received on individual students in St. Paul were not complete and thus were not used in our analyses of individual test scores.

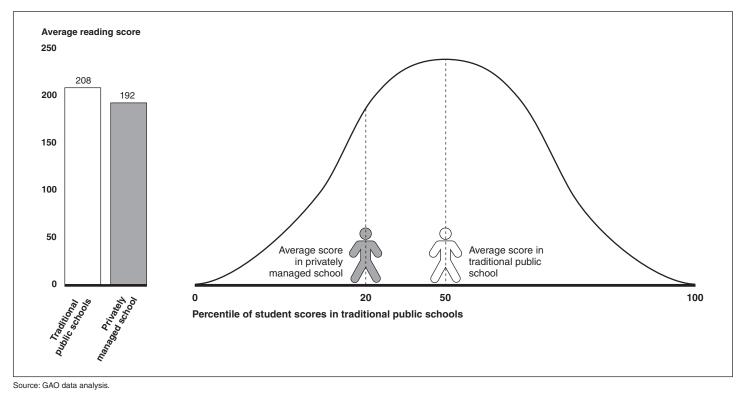
City	Privately managed/ traditional	Enrollment	Percent free and reduced lunch	Percent special education	Percent minority
Cleveland	Privately managed	411	77	4	100
Cleveland	Traditional	422	80	10	100
Cleveland	Traditional	496	88	8	99
Cleveland	Traditional	352	77	16	99
Cleveland	Traditional	561	99	8	99
St. Paul	Privately managed	116	70	12	51
St. Paul	Traditional	386	46	12	43
St. Paul	Traditional	484	48	12	50
St. Paul	Traditional	223	71	9	72
St. Paul	Traditional	348	59	10	69
St. Paul	Privately managed	126	71	14	72
St. Paul	Traditional	313	76	16	82
St. Paul	Traditional	223	71	9	72
St. Paul	Traditional	438	64	13	76
St. Paul	Traditional	524	68	17	61

Table 3: School Characteristics of the Privately Managed Schools and Comparison Schools in Cleveland and St. Paul

Source: Common Core of Data school year 2000-01 and school districts.

Figure 7 shows average reading scores for the privately managed school in Cleveland and its set of comparable schools. The average scores were significantly lower for students attending the privately managed school in both reading and math for the school years examined after controlling for other factors. The magnitude of the difference in reading scores is shown in the same figure 7. As can be seen in the figure, the score of the average student in the fifth grade in the privately managed school falls at about the 20th percentile when compared with student scores in the comparison traditional schools. Similarly, the difference in math scores implies that the average student in the privately managed school would score at about the 20th percentile in the traditional comparison schools.

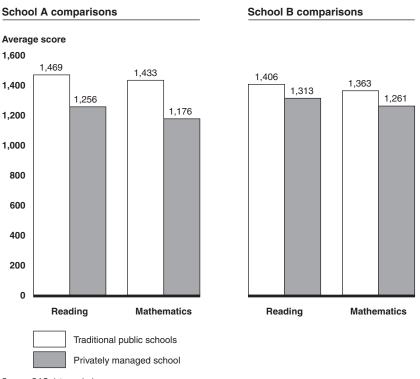




Note: Percentiles are derived from analyses that control for differences in student characteristics.

In St. Paul, we studied 2 privately managed schools (labeled school A and school B in figure 8) and used a different set of comparison traditional schools for each privately managed school. The average scores in both reading and math were significantly lower for students at both privately managed schools studied compared with similar traditional schools.

Figure 8: Fifth Grade Reading and Math Scores for the Privately Managed Schools and Comparison Schools in St. Paul on the Minnesota Comprehensive Assessment Program



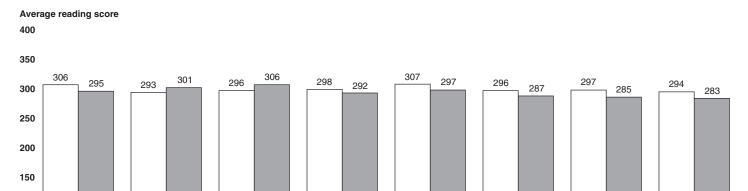
Source: GAO data analysis.

The differences for the first privately managed school suggest that an average student at that school would score at about the 30th percentile in reading and the 20th percentile in math if attending the comparison traditional schools. The differences in scores at the second privately managed school imply that the score of an average student would be at about the 30th percentile in the comparison traditional schools in both reading and math.

Scores on State Tests in Privately Managed Schools Varied in Detroit and Were Similar to Traditional Schools in Phoenix Average scores for fourth grade students in Detroit varied, but tended to be lower in both reading and math for students attending privately managed schools than for students attending similar traditional schools.²⁶ As in other locations, student populations in schools we studied in Detroit tended to be minority and low income. (See app. III for other school characteristics.) Except for race/ethnicity, we did not use individual student demographic data in the Detroit test score analyses because the demographic data we received on individual students did not appear to be accurate. In spite of these missing data, we believe the analyses provide useful information, given the degree of similarity among the matched schools.

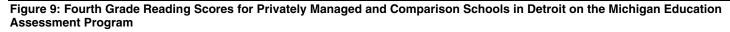
As shown in figure 9, reading scores were significantly lower for students in six of the privately managed schools compared with students in similar traditional schools in Detroit. The size of these differences generally suggested that an average student attending the privately managed schools would score at about the 30th percentile in the similar traditional schools. In one comparison (labeled C in fig. 9), reading scores were significantly higher in the privately managed school compared with similar traditional schools. Students at this privately managed school would likely perform at about the 70th percentile in the traditional schools. For one other privately managed school (comparison B), differences in scores were not significantly different.

²⁶For Detroit schools, because of difficulties obtaining data and changes in the test, we analyzed reading and math test scores for 1 school year—2001-02.



Da

Traditional public schools Privately managed school



Source: GAO data analysis.

Aa

Detroit public schools

Bb

Ca

100

50

0

^aRepresents a statistically significant difference at the 95-percent confidence level.

Ea

^bNot statistically significant at the 95-percent confidence level but approaches significance (p<.06).

Fa

Ga

на

Note : There are two parts to this reading exam, story section and information section. The reported reading scores are an average of the two sections and are only for the 2002 school year.

Math scores followed a similar pattern, with student scores significantly lower at 7 of the 8 privately managed schools when compared with similar traditional schools. Scores for average students in the privately managed school would range from about the 15th percentile to about the 35th percentile in the traditional schools, depending on the particular set of schools compared. In the one higher-performing privately managed school (comparison B in fig. 10), an average student in this privately managed school would score at the 70th percentile in similar traditional schools.

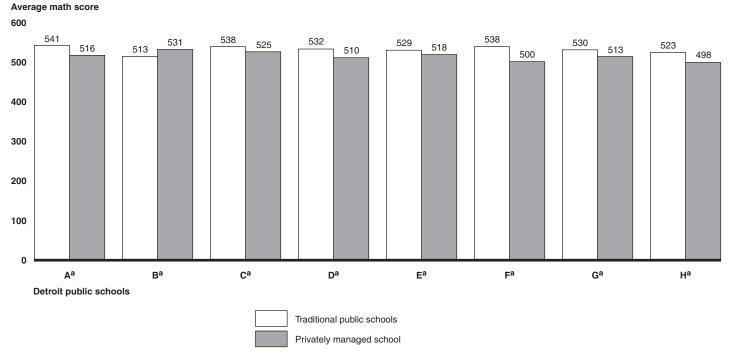


Figure 10. Fourth Grade Math Scores for Privately Managed and Comparison Schools in Detroit on the Michigan Education Assessment Program

Source: GAO data analysis.

^aRepresents a statistically significant difference at the 95-percent confidence level.

In Phoenix, scores of fifth grade students at the privately managed school did not differ significantly from scores at similar traditional schools. As in the other locations studied, both the privately managed and similar traditional schools had high percentages of minority and low-income students. Table 4 shows the characteristics of the schools in our study in Phoenix. For test score analyses, we were able to obtain reliable data for minority status for individual students. Additionally, we obtained reliable data on student mobility, and these were included in our analysis. Data on special education and limited English proficiency for individual students were not believed to be accurate and were not included. Individual student data on free and reduced-lunch eligibility were not available.

City	Privately managed/ traditional	Enrollment	Percent free and reduced lunch	Percent special education	Percent LEP	Percent minority
Phoenix	Privately managed	1,066	96	25	50	88
Phoenix	Traditional	913	81	19	42	85
Phoenix	Traditional	682	97	15	48	95
Phoenix	Traditional	544	92	20	39	99
Phoenix	Traditional	1,138	97	9	49	95

Table 4: School Characteristics of the Privately Managed School and Comparison Schools in Phoenix

Source: Common Core of Data school year 2000-01 and state education department.

Figure 11 shows average student scores for reading and math in the privately managed school and in the comparison traditional schools for Phoenix. Scores were not significantly different in either reading or math. We also analyzed changes in reading and math scores between third and fifth grade for those students who had tested in the same school in both years. Again, we found no significant difference between students attending the privately managed school and those attending traditional schools.

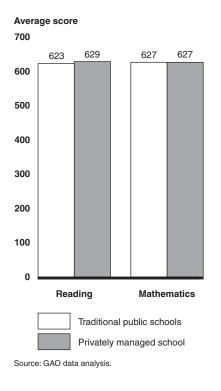


Figure 11: Fifth Grade Reading and Math Scores for the Privately Managed School and Comparison Schools in Phoenix

Concluding Observations

As opportunities increase for parents to exercise choice in the public education arena, information on school performance, such as that found in school report cards produced by many states, becomes more important. Such information can be useful to parents in making school choices by providing a variety of information about schools, including how they are performing in terms of students meeting state achievement standards or relative to statewide averages.

However, educators and policymakers often want to know not only how well schools are performing but also the factors that contribute to their high or low performance so that successful strategies can be emulated. Answering this kind of evaluative question requires a different kind of methodology and more complex analyses to isolate the effects of the particular strategies of interest—educational practices, management techniques, and so on— from the many other factors that could affect student achievement. Although not a comprehensive impact evaluation, our study investigates the effect of school management by comparing

	traditional and privately managed schools and by controlling for differences in the characteristics of students attending the schools. In this way, our study provides a different type of information than that typically found in school report cards.
	While our study explores the role of school management, it has certain important limitations, as discussed earlier and in appendix I. Among these are data issues commonly encountered by educational researchers, for instance, lack of test score data for successive years and unreliable demographic data for individual students in some sites. However, with the implementation of NCLBA, more rigorous studies should be possible, as annual testing of all grades is phased in and with expected improvements in the quality of demographic data resulting from requirements to report progress for various subpopulations of students, based on such characteristics as race and low-income status.
	Finally, our mixed results may be evidence of the complexity of the factor under study. Our study analyzed differences between 2 categories of schools, grouped by whether they were traditional, district-managed schools or managed by a private company. However, these schools may have differed in other ways not included in our study—for example curricula, staff composition and qualifications, and funding levels—and these factors may also have affected student achievement. Any of these factors or combination of factors could account for the differences we found or may have masked the effects of differences we otherwise would have found.
Agency Comments	We provided a draft of this report to the Department of Education for review and comment. Education's Executive Secretariat confirmed that department officials had reviewed the draft and had no comments.

We are sending a copy of this report to the Secretary of Education, relevant congressional committees, appropriate parties associated with schools in the study, and other interested parties. We will make copies available to others upon request. In addition, the report will be available at no charge on GAO's Web site at http://www.gao.gov.

If you or your staff have any questions about this report, please call me at (202) 512-7215. See appendix IV for other staff acknowledgments.

Sincerely yours,

Jeannie S. Shaul

Marnie S. Shaul, Director Education, Workforce, and Income Security Issues

Appendix I: Scope and Methodology

To compare achievement of public elementary schools in large cities operated by private management companies with similar traditional public schools, we analyzed individual student scores on state assessments in reading and mathematics. We matched each privately managed public school with 2 to 4 traditional public schools located in the same city that were similar in terms of size, grade span, and student characteristics. To confirm the reasonableness of the matches, we spoke with principals in all of the privately managed schools in our study and visited most of the schools. We also spoke with principals and visited many of the traditional schools selected. For selected grade levels, we compared the individual student scores of students attending the privately managed schools with those of students in the similar traditional public schools. We also compared changes in individual student performance over time where such data were available. This appendix describes the scope and school selection, outcome measures and analytic methods, and the limitations of the analysis.

Scope and School Selection

Using available public information,¹ we attempted to identify all privately managed public elementary schools in large urban areas that had been in continuous operation by the same management company since the 1998-99 school year.² We defined a large urban area for this study as a central city with a population of at least 400,000 in a standard metropolitan statistical area with a population of at least 2,000,000. We identified 17 public elementary schools managed by private companies meeting these criteria.³ The 17 schools were located in Cleveland, Ohio; Denver, Colorado; Detroit, Michigan; Phoenix, Arizona; St. Paul, Minnesota; and San Francisco, California.

¹The most comprehensive source we found for this information was a report done by Arizona State University. We selectively verified data in this report with other sources, such as compilations done for the Center for Education Reform and the National Association of Charter School Authorizers.

²If an elementary school managed by a private company also included middle or high school grades, the school was retained in the study if other selection criteria were met.

³We identified schools in Washington, D.C., and Miami, Florida, that met our selection criteria. We did not include Miami in this study because we previously reported the results of a study of the privately managed school at this site. See U.S. General Accounting Office, *Public Schools: Insufficient Research to Determine Effectiveness of Selected Private Education Companies*, GAO-03-11. (Washington, D.C.: Oct. 29, 2002). We did not include Washington, D.C., because we were concerned about obtaining reliable data.

We matched each of these privately managed schools with 2-4 similar traditional public schools in the district where the privately managed school was located.⁴ To select similar traditional public schools, we employed a "total deviation" score procedure. For each public elementary school in the defined public school district and the privately managed school, we determined the following school characteristics: (1) racial and ethnic percentages, (2) percent special education, (3) percent eligible for free and reduced lunch, (4) percent limited-English proficient,⁶ and (5) student enrollment. We calculated z-scores (the statistic that indicates how far and in what direction the value deviates from its distribution's mean, expressed in units of its distribution's standard deviation) for each characteristic, and then calculated the absolute value of the difference between the z-score of the privately managed school and the z-score of each traditional public school on that characteristic. For each school, we summed the absolute difference in z-scores into a total deviation score. The total deviation score represents the sum of the differences between the privately managed public school and the candidate traditional public schools.

Traditional public schools were considered a close match if the total deviation score divided by the number of characteristics for which we computed z-scores was less than or equal to 1.0. A score less than or equal to 1.0 indicates that the traditional school did not deviate from the privately managed school by more than 1 standard deviation when averaging across all variables considered in the match. For example, if 8 variables were used to calculate the total deviation score and the total deviation score was 7.8, the amount that the candidate school deviated from the privately managed school would be, on average, less than 1 standard deviation. All comparison schools selected for our analyses met this criterion for a close match.

⁶We sought, but were not able to obtain for use in the matching process, data on percentage of students with limited English proficiency for schools in St. Paul and Detroit.

⁴In Phoenix, the Phoenix Unified High School District was used as the district demarcation for drawing matching traditional public schools.

⁵The specific matching variables varied from city to city. If students in a given racial or ethnic group comprised less than 10 percent of the student population in the privately managed school and if students in that racial or ethnic group comprised less than 10 percent of the student population for the other schools in the district, excluding outliers, we excluded that racial or ethnic group as a specific matching variable.

After mathematically selecting close matches, we consulted with public school district officials about the schools selected.⁷ These considerations led to adjustments to our final selection of matches as follows. In St. Paul, traditional public schools closely matching the privately managed schools included magnet schools and neighborhood, that is, attendance-zone, schools. The two "best" matching magnet schools and the two "best" neighborhood schools were selected as matches for the analysis. Similarly in Cleveland, traditional public schools closely matching the privately managed schools included former magnet schools and traditional neighborhood schools. For balance in matching, the two "best" matching former magnet schools and two "best" matching neighborhood schools were selected as matches for the analysis. In Denver, the five closest matching schools were all located in a distinct neighborhood. geographically distant from the privately managed school. In consultation with local school district personnel, the two "best" matching schools from this area and the two "best" matching schools from outside this area were selected for the analysis. In San Francisco, one of the three traditional school matches was discarded because it had a special teacher training program, resulting in only two matches with the privately managed school. In Detroit, the best three matching traditional schools were selected except in one instance where one of the matching schools was discarded because a subsequent site visit determined that the school had selection criteria for attendance based upon prior achievement. In Phoenix, there were 21 elementary school districts located in the city, and 13 of these districts comprise the Unified Phoenix High School District. Since the privately managed schools were located within the Unified Phoenix High School District, we selected matches from among the 13 school districts in the Unified Phoenix High School District using the "best" matching school of each elementary school district as a pool from which we selected the best four matches, each from a different school district.

Two privately managed schools in Phoenix and one privately managed school in Cleveland were dropped from the analysis because no matching traditional schools were found using our methodology. This resulted in a total of 14 privately managed schools included in the study, 8 of which were located in Detroit. Schools selected were managed by Designs for Learning, Inc.; Edison Schools; The Leona Group; Mosaica Education, Inc.; Schoolhouse; and White Hat Management.

⁷Phoenix had multiple school districts, so we consulted with state officials.

Ъ <i>Л</i> Г 1	We used student reading and math scale scores on routinely administered
Measures and Analytic Methods	state assessments as measures of academic achievement. At the time of our study, the most recent data available were for school year 2001-2002. Test scores and student characteristic data were obtained from either the school district or state education agency. We used a variety of approaches to verify the accuracy of these data. In most cases, we verified data by comparing a sample of the data received against school records examined at the school site. In Detroit, data verification indicated student low- income, special education, and mobility data provided by the state were unreliable, and we decided not to use these data in our final analyses. In Phoenix, data verification indicated that student limited-English proficiency and special education data provided by the state for the privately managed school were unreliable and this was confirmed with diagnostic analysis. Therefore, we were unable to include these control variables in our final analyses.
	For each privately managed school and its set of matched, comparison schools, we selected the highest elementary grade for which test scores were available. We collected test score information for 2 school years, 2000-01 and 2001-02, except in Detroit where only 2001-02 scores were used due to difficulties obtaining data and changes in the test given. For each site, we compared reading and math student scores in the privately managed school(s) with the scores of same-grade students in the set of matched, comparison schools. The scores for the 2000-01 and 2001-02 school years were combined in the analysis. ⁸ In addition, in three locations where testing occurred more frequently, Denver, Phoenix, and San Francisco, we obtained third grade scores for students who had taken the state assessment in the same school and examined the difference in scores over time.
	For each site, we conducted multivariate ordinary least squares (OLS) regression analysis to quantify differences in student achievement while controlling for school type and student characteristics. Specific independent variables included in the regression model were as follows:
•	School type, with the traditional public school being given a value of 1 and the privately managed school a value of 0.

⁸Diagnostic analysis determined that school year was not related to achievement scores in all sites except for reading scores in San Francisco.

- Mobility, with a value of 1 given to students not attending for 2 years the same school at which he or she took the state assessment.
- Limited English proficiency (LEP), with a value of 1 given if the child was designated as limited-English proficient.⁹
- Special education, with a value of 1 given if the student was enrolled in special education.¹⁰
- Low-income, with a value of 1 indicating the student was eligible for free or reduced lunch.¹¹
- Race and ethnicity, with a value of 1 given for the child's appropriate minority racial/ethnic identity. Each child was placed in only one racial category, and the number of racial categories used varied from place to place. When numbers for a particular racial group in a city were small, they were combined collectively as "other minority." (Specific racial and ethnic identities employed in each city are set out in the results in app. II.)

Student achievement on reading and mathematics were analyzed separately for each privately managed public school with its set of matched schools. The regression formula was:

Assessment Score = $\beta_{1i} + \beta_{2i}$ School Type + β_{3i} Mobility + β_{4i} LEP +

 β_{5} Special Education + β_{6} Low-income + β_{7} Race/Ethnicity + ε_{1}

where, (1) i is the individual student, (2) low-income is determined by eligibility for free and/or reduced lunch, and (3) race and ethnicity are distinct codes dependent upon the geographical area.

We also performed analyses on different groupings of the comparison schools in Denver, Cleveland, and St. Paul. In Denver, 2 of our matched schools were in a distinct neighborhood that school district personnel

⁹There are degrees of LEP; however, the data did not allow us to differentiate the degree of limitation.

¹⁰There are degrees of disability; however, the data did not allow us to differentiate for the degree or type of disability.

¹¹In cities where both free and reduced-lunch variables were provided, the analysis considered them separately.

believed might be atypical; in Cleveland and St. Paul several of the matched schools were magnet or former magnet schools. We re-analyzed the data in each of these cities using these groupings as factors. The overall results were unchanged, with the exception that in Denver, reading scores were not significantly different when the privately managed school was compared with the 2 schools not in the distinct neighborhood.

In Denver, San Francisco, and Phoenix, for the students in the grades we analyzed, we also obtained the prior years' reading scores if the student took the test in the same school. For this analysis, the regression formula used the difference between reading scores in the highest elementary grade and that of 2 years earlier as the dependent variable. The independent variables were similar to those employed in the cross sectional analysis with the exception that the reading/mathematics score for the period 2 years earlier was also included as an independent variable. The regression formula was:

Difference in Score_i = $\beta_{1i} + \beta_{2i}$ School Type + β_{3i} Mobility + β_{4i} LEP +

 β_{s} Special Education + β_{s} Low-income + β_{r} Race/Ethnicity +

 β_{ai} Assessment Score 2 Years Earlier + ϵ_i .

In conducting these analyses, we performed certain diagnostic and analytic tests to confirm both the appropriateness of aggregating categories in our analyses and the reasonableness of assumptions pertaining to normality and homogeneity of variance. In addition, we determined the extent of missing data and performed sensitivity analyses to assess the effect on our results. We determined that missing case level data had a negligible effect on our results.

To illustrate the magnitude of differences found, we computed effect sizes based on standardized mean differences. Using the OLS regression results, we divided the unstandardized coefficient associated with school type by the pooled standard deviation to obtain z-scores for average students in the privately managed and traditional schools. The reported percentile was the area of the normal curve associated with the z-scores.

Tables 5-12 in appendix II list the regression results and independent variables included in our analyses. The size and significance of the differences we report were derived from OLS regression models. We obtained results that were almost identical to the OLS results when we

	used robust estimation procedures to calculate the standard errors associated with the estimated differences. We also considered robust regression models that allowed for the clustering, and lack of independence, of students within schools. These models yielded somewhat fewer differences that were statistically significant at the 95-percent confidence level. We do not focus our reporting on the results of the models that account for clustering, however, since the statistical properties and validity of such models when applied to data with a very small number of clusters (in this case, 3 to 5 schools) is questionable. ¹² However, changes to significance levels of the school type coefficients due to robust standard errors and robust standard errors with clustering are noted in appendix II.
Limitations of the Analysis	The findings in this study are subject to typical limitations found in quasi- experimental designs. We examined the highest elementary grades tested for school years 2000-01 and 2001-02, and student achievement in these grades and years may not be indicative of student achievement in other grades and years in those schools. In addition, our matching process may not have produced equivalent groups for comparison. We mitigated this potential problem by using individual student characteristics in our analyses. However, reliable and complete student demographic data were not available in all sites, which resulted in the elimination of important factors from the model in several sites. In addition, other factors such as student ability, prior achievement, operating environment, reasons students enrolled in privately managed schools, and parental involvement, may be related to student achievement and are not accounted for in the study. Finally, our examination of student performance over time, that is, changes in achievement between grades, also has some limitations. First, the data allowed a study of achievement over time in only 3 of the 6 sites. In addition, the analyses included only students who continuously attended the school over the time period studied, and this in some cases eliminated more than half of the subjects from the analyses. We were

¹²See Jeffrey M. Wooldridge, *Econometric Analysis of Cross Section and Panel Data* (Cambridge: MIT Press, 2002), p.135. unable to determine whether those students who remained in the school for this period were different in some important way from those who left.

Appendix II: Tables of Regression Results for Differences in Student Achievement Scores on State Assessments

Tables 5-12 in this appendix show the variables used in the OLS regression models and the results of those analyses. The results are presented separately by city and for each privately managed school and its particular set of matching traditional schools, with reading and math presented within the same table in all cases, except Detroit. The number of observations, shown as N, is the total of the observations in the privately managed school and its set of comparison schools used in each regression analysis.

We also ran similar regression analyses using robust estimation procedures with and without clustering, as discussed in appendix I. In most cases, effects of school type remained significant at the 95-percent confidence level. Exceptions are indicated by table notes.

Table 5: Regression Results for Differences in Student Performance on StateAssessments at the Privately Managed and Comparison Schools in Denver

Denver			
Dependent variable: reading			
N = 703			
F = 22.112 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	630.8	8.9	
Traditional school	-13.2	5.3	.014ª
Mobility	-15.7	4.8	.001
Special education	-60.3	6.6	.000
Limited English proficiency	-38.9	5.9	.000
Free lunch eligible	-17.7	5.2	.001
Reduced lunch eligible	0.6	6.8	.932
African American	-36.1	7.6	.000
Latino	-24.4	8.3	.003
Other minority	-35.8	16.3	.028
Dependent variable: mathematics			
N = 704			
F = 22.120 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	521.6	10.3	
Traditional school	-24.0	6.2	.000 ^a
Mobility	-14.4	5.5	.009
Special education	-81.9	7.5	.000
Limited English proficiency	-20.7	6.8	.002
Free lunch eligible	-19.5	6.0	.001
Reduced lunch eligible	3.9	7.9	.625
African American	-34.1	8.6	.000
Latino	-24.1	9.5	.011
Other minority	-1.9	18.7	.921

Source: GAO data analysis.

^aUsing robust standard error procedures with clustering, the effect of school type approaches but does not reach significance at the 95-percent confidence level. (p = 0.06 for reading; p = 0.09 for math.)

Table 6: Regression Results for Differences in Student Performance on State Assessments at the Privately Managed and Comparison Schools in San Francisco

San Francisco			
Dependent variable: reading			
N = 388			
F = 6.158 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	651.9	7.1	
Traditional school	-7.8	3.4	.022ª
Mobility	-12.7	5.9	.031
Special education	-18.5	7.9	.019
Limited English proficiency	-19.5	3.8	.000
Free lunch eligible	-3.5	3.8	.362
Reduced lunch eligible	2.6	6.3	.684
African American	-17.8	7.6	.020
Latino	1.7	7.3	.815
Asian	-8.9	7.5	.237
Other minority	-17.3	8.9	.052
Dependent variable: mathematics			
N = 394			
F = 7.666 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	658.0	7.1	
Traditional school	-13.3	3.3	.000
Mobility	-14.5	5.8	.013
Special education	-7.4	7.8	.341
Limited English proficiency	-12.0	3.8	.002
Free lunch eligible	-4.5	3.7	.231
Reduced lunch eligible	-1.8	6.2	.769
African American	-27.3	7.5	.000
Latino	-5.3	7.2	.467
Asian	-7.7	7.4	.302
Other minority	-19.6	8.7	.026

Source: GAO data analysis.

^aUsing robust procedures with clustering, the effect of school type is no longer significant at the 95-percent confidence level.

Table 7: Regression Results for Differences in Student Performance on StateAssessments at the Privately Managed and Comparison Schools in Cleveland

Cleveland			
Dependent variable: reading			
N = 631			
F = 18.454 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	192.7	5.7	
Traditional school	15.6	2.1	.000
Mobility	1.1	1.6	.496
Special education	-17.1	2.6	.000
Free lunch eligible	-0.4	1.7	.815
Reduced lunch eligible	3.9	3.2	.233
Minority	0.8	5.1	.876
Dependent variable: mathematics			
N = 650			
F = 19.289 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	204.8	8.2	
Traditional school	24.7	3.0	.000
Mobility	-1.4	2.3	.551
Special education	-19.3	3.6	.000
Free lunch eligible	-2.8	2.4	.250
Reduced lunch eligible	2.6	4.5	.568
Minority	-17.5	7.4	.018

Source: GAO data analysis.

Table 8: Regression Results for Differences in Student Performance on StateAssessments at the Privately Managed School and Comparison Schools in St. Paul(School A Comparison)

St. Paul			
Dependent variable: reading			
N = 459			
F = 41.904 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	1,478.6	50.7	
Traditional School	128.3	49.1	.009
Limited English proficiency	-160.1	33.8	.000
Free/reduced lunch eligible	-114.3	23.2	.000
African American	-149.5	25.8	.000
Other minority	-41.9	31.9	.191
Dependent variable: mathematics			
N = 452			
F = 34.238 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	1,368.4	51.1	
Traditional school	185.3	49.6	.000
Limited English proficiency	-98.8	34.6	.004
Free/reduced lunch eligible	-112.8	23.4	.000
African American	-157.7	26.1	.000
Other minority	-24.6	32.4	.448

Source: GAO data analysis.

Note: Special education data were available for only one school year and so were not included in the final analyses. Diagnostic analyses were run for the one year that special education data were available to test for the effects of including special education in the model. When special education was included, school type remained significant at the 95-percent confidence level.

Table 9: Regression Results for Differences in Student Performance on StateAssessments at the Privately Managed School and Comparison Schools in St. Paul(School B Comparison)

St. Paul			
Dependent variable: reading			
N = 494			
F = 22.061 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	1,415.9	36.1	
Traditional school	90.5	33.5	.007
Limited English proficiency	-161.3	25.1	.000
Free/reduced lunch eligible	-54.6	19.3	.005
African American	-86.0	22.8	.000
Other minority	14.6	28.4	.607
Dependent variable: mathematics			
N = 474			
F = 18.883 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	1,343.0	33.8	
Traditional school	103.3	31.7	.001
Limited English proficiency	-84.6	22.6	.000
Free/reduced lunch eligible	-42.0	17.9	.020
African American	-110.9	21.3	.000
Other minority	10.2	25.5	.690

Source: GAO data analysis.

Note: Special education data were available for only one school year and so were not included in the final analyses. Diagnostic analyses were run for the one year that special education data were available to test for the effects of including special education in the model. When special education was included, school type remained significant at the 95-percent confidence level.

Table 10: Regression Results for Differences in Student Performance on StateAssessments at the Privately Managed and Comparison Schools in Phoenix

Phoenix			
Dependent variable: reading			
N = 838			
F = 16.304 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	646.6	4.0	
Traditional school	-3.9	2.5	.116
Mobility	-15.5	2.1	.000
African American	-12.1	5.2	.019
Latino	-12.8	3.7	.001
Other minority	-1.1	5.2	.831
Dependent variable: mathematics			
N = 882			
F = 9.931 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	637.6	4.0	
Traditional school	0.8	2.5	.765
Mobility	-12.7	2.1	.000
African American	-13.8	5.3	.010
Latino	-4.8	3.7	.195
Other minority	4.6	5.3	.388

Source: GAO data analysis.

Note: Special education and limited English proficiency were removed as independent variables because the data received were considered unreliable.

Table 11: Regression Results for Differences in Student Performance on State Reading Assessment at the Privately Managed and Comparison Schools in Detroit

Detroit - Privately Managed School A			
N = 208			
F = 6.428 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	309.8	7.3	
Traditional school	11.6	3.2	.000ª
African American	-16.2	6.9	.020
Other minority	-10.0	10.2	.327
Detroit - Privately Managed School B			
N = 176			
F = 1.361 significance .257			
Independent variable	Coefficient	Standard error	Significance
Constant	294.6	12.3	
Traditional school	-9.0	4.6	.054 ^{a,b}
African American	7.1	12.0	.556
Other minority	12.9	26.5	.627
Detroit - Privately Managed School C			
N = 339			
F = 19.182 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	306.3	1.9	
Traditional school	-10.1	2.3	.000ª
Detroit - Privately Managed School D			
N = 418			
F = 4.263 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	285.2	14.7	
Traditional school	6.8	2.1	.001ª
African American	6.3	14.6	.666
Other minority	32.0	25.2	.205

Detroit - Privately Managed School E			
N = 186			
F = 3.450 significance .018			
Independent variable	Coefficient	Standard error	Significance
Constant	300.8	16.9	
Traditional school	9.2	2.9	.002ª
African American	-3.5	16.7	.836
Other minority	-7.1	19.3	.712
Detroit - Privately Managed School F			
N = 300			
F = 6.536 significance .002			
Independent variable	Coefficient	Standard error	Significance
Constant	286.8	2.4	
Traditional school	9.3	2.8	.001ª
Other minority	-23.3	21.4	.276
Detroit - Privately Managed School G			
N = 229			
F = 5.014 significance .002			
Independent variable	Coefficient	Standard error	Significance
Constant	273.0	14.2	
Traditional school	12.4	3.3	.000ª
African American	11.9	14.2	.405
Other minority	18.8	16.7	.262
Detroit - Privately Managed School H			
N = 367			
F = 12.531 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	283.8	3.0	
Traditional school	12.4	2.4	.000
African American	-5.2	4.2	.214
Other minority	7.9	6.7	.235
Latino	-0.3	2.6	.893
Limited English proficiency	-25.6	4.2	.000

Source: GAO data analysis.

Note: Where results do not include race or ethnic variables, all students at the privately managed school and comparable schools used in the regression analysis were African American.

^aUsing robust standard error procedures with clustering, the effect of school type is not significant at the 95-percent confidence level.

^bUsing robust estimation procedures without clustering, the effect of school type is significant at the 95-percent confidence level.

 Table 12: Regression Results for Differences in Student Performance on State Math

 Assessment at the Privately Managed and Comparison Schools in Detroit

Detroit - Privately Managed School A			
N = 208			
F = 8.573 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	529.4	12.2	
Traditional school	25.7	5.4	.000ª
African American	-15.2	11.5	.188
Other minority	-6.0	16.9	.721
Detroit – Privately Managed School B			
N = 176			
F = 2.967 significance .0-34			
Independent variable	Coefficient	Standard error	Significance
Constant	522.0	17.0	
Traditional school	-18.6	6.4	.004ª
African American	9.9	16.5	.549
Other minority	23.7	36.5	.518
Detroit - Privately Managed School C			
N = 342			
F = 13.258 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	524.5	3.0	
Traditional school	13.6	3.7	.000 ^a
Detroit - Privately Managed School D			
N = 420			
F = 22.959 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	512.0	20.2	
Traditional school	23.5	2.8	.000
African American	-3.1	20.0	.876
Other minority	-0.5	34.6	.988

Detroit - Privately Managed School E			
N = 188			
F = 2.977 significance .033			
Independent variable	Coefficient	Standard error	Significance
Constant	572.1	28.7	
Traditional school	10.9	4.9	.028 ^ª
African American	-54.4	28.3	.056
Other minority	-58.5	34.6	.092
Detroit - Privately Managed School F			
N = 297			
F = 41.445 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	500.2	3.7	
Traditional school	37.9	4.2	.000
Other minority	-16.2	31.3	.606
Detroit - Privately Managed School G			
N = 231			
F = 4.644 significance .004			
Independent variable	Coefficient	Standard error	Significance
Constant	505.7	20.4	
Traditional school	17.7	4.8	.000
African American	7.0	20.4	.731
Other minority	15.7	24.0	.515
Detroit - Privately Managed School H			
N = 366			
F = 19.86 significance .000			
Independent variable	Coefficient	Standard error	Significance
Constant	498.8	4.1	
Traditional school	27.0	3.3	.000
African American	-5.1	5.7	.368
Other minority	12.7	9.0	.160
Latino	0.3	3.5	.934
Limited English proficiency	-33.2	5.6	.000

Source: GAO data analysis.

Note: Where results do not include race or ethnic variables, all students at the privately managed school and comparable schools used in the regression analysis were African American.

^aUsing robust standard error procedures with clustering, the effect of school type is not significant at the 95-percent confidence level.

Appendix III: Characteristics of Privately Managed Schools and Comparable Traditional Public Schools in Detroit

Privately Managed/ traditional	Enrollment	Percent free and reduced	Percent special ed	Percent minority
Private - A	867	68	3	100
Traditional – A	693	81	4	100
Traditional - B	538	58	3	100
Traditional - C	594	78	5	99
Private - B	354	79	11	99
Traditional - A	594	78	5	99
Traditional - B	158	79	7	100
Traditional - C	389	74	3	98
Private - C	322	39	8	99
Traditional - A	485	43	12	100
Traditional - B	434	47	4	100
Traditional - C	446	65	5	95
Private - D	1108	46	3	100
Traditional - A	538	58	3	100
Traditional - B	369	47	4	99
Traditional - C	677	53	2	99
Private - E	368	70	9	100
Traditional - A	389	74	3	98
Traditional - B	487	67	5	100
Traditional - C	524	62	5	100
Private - F	319	75	7	95
Traditional - A	214	68	7	89
Traditional - B	389	74	3	98
Traditional - C	451	80	0	98
Private - G	716	37	3	100
Traditional - A	538	58	3	100
Traditional - B	677	53	2	100
Traditional - C	369	47	4	100
Private - H	452	46	10	79
Traditional - A	561	73	0	76
Traditional - B	705	65	2	72
Traditional - C	586	84	2	76

Sources: GAO data analysis from Common Core of Data school year 2000-01 unless otherwise noted. Special education data were from school Web sites. Limited English proficiency data were not available.

Appendix IV: GAO Contacts and Staff Acknowledgments

GAO Contacts	Deborah Edwards (202) 512-5416 Patricia Elston (202) 512-3016
Acknowledgments	In addition to those named above, Peter Minarik, Mark Braza, Douglas M. Sloane, and Shana Wallace made key contributions to this report. Deidre M. McGinty and Randolph D. Quezada also provided important support.

Related GAO Products

Title I: Characteristics of Tests Will Influence Expenses; Information Sharing May Help States Realize Efficiencies. GAO-03-389. Washington, D.C.: May 8, 2003.

Public Schools: Insufficient Research to Determine Effectiveness of Selected Private Education Companies. GAO-03-11. Washington, D.C.: October 29, 2002.

School Vouchers: Characteristics of Privately Funded Programs. GAO-02-752. Washington, D.C.: September 10, 2002.

Title I: Education Needs to Monitor States' Scoring of Assessments. GAO-02-393. Washington, D.C.: April 1, 2002.

School Vouchers: Publicly Funded Programs in Cleveland and Milwaukee. GAO-01-914. Washington, D.C.: August 31, 2001.

Charter Schools: Limited Access to Facility Financing. GAO/HEHS-00-163. Washington, D.C.: September 12, 2000.

Charter Schools: Federal Funding Available but Barriers Exist. GAO/HEHS-98-84. Washington, D.C.: April 30, 1998.

Charter Schools: Recent Experiences in Accessing Federal Funds. GAO/T-HEHS-98-129. Washington, D.C.: March 31, 1998.

Charter Schools: Issues Affecting Access to Federal Funds. GAO/T-HEHS-97-216. Washington, D.C.: September 16, 1997.

Private Management of Public Schools: Early Experiences in Four School Districts. GAO/HEHS-96-3. Washington, D.C.: April 19, 1996.

GAO's Mission	The General Accounting Office, the audit, evaluation and investigative arm of Congress, exists to support Congress in meeting its constitutional responsibilities and to help improve the performance and accountability of the federal government for the American people. GAO examines the use of public funds; evaluates federal programs and policies; and provides analyses, recommendations, and other assistance to help Congress make informed oversight, policy, and funding decisions. GAO's commitment to good government is reflected in its core values of accountability, integrity, and reliability.			
Obtaining Copies of GAO Reports and Testimony	The fastest and easiest way to obtain copies of GAO documents at no cost is through the Internet. GAO's Web site (www.gao.gov) contains abstracts and full- text files of current reports and testimony and an expanding archive of older products. The Web site features a search engine to help you locate documents using key words and phrases. You can print these documents in their entirety, including charts and other graphics.			
	Each day, GAO issues a list of newly released reports, testimony, and correspondence. GAO posts this list, known as "Today's Reports," on its Web site daily. The list contains links to the full-text document files. To have GAO e-mail this list to you every afternoon, go to www.gao.gov and select "Subscribe to e-mail alerts" under the "Order GAO Products" heading.			
Order by Mail or Phone	The first copy of each printed report is free. Additional copies are \$2 each. A check or money order should be made out to the Superintendent of Documents. GAO also accepts VISA and Mastercard. Orders for 100 or more copies mailed to a single address are discounted 25 percent. Orders should be sent to:			
	U.S. General Accounting Office 441 G Street NW, Room LM Washington, D.C. 20548			
	To order by Phone: Voice: (202) 512-6000 TDD: (202) 512-2537 Fax: (202) 512-6061			
To Report Fraud,	Contact:			
Waste, and Abuse in Federal Programs	Web site: www.gao.gov/fraudnet/fraudnet.htm E-mail: fraudnet@gao.gov Automated answering system: (800) 424-5454 or (202) 512-7470			
Public Affairs	Jeff Nelligan, Managing Director, <u>NelliganJ@gao.gov</u> (202) 512-4800 U.S. General Accounting Office, 441 G Street NW, Room 7149 Washington, D.C. 20548			